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# CONCESSIONS

Totally and Permanently Incapacitated Veterans' Association of New South Wales Limited

2024

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# Australian Partners of Defence (APOD)

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Run by veteran families, for veteran families, APOD is an Australian owned and operated organisation founded by veteran families, for veteran families.

Since 2012, we have been working with businesses of all sizes to deliver exclusive offers to serving Australian Defence Force personnel, reservists, allied forces, veterans and their immediate family members.

We understand the sacrifices made in the name of service and have been committed for over 8 years to creating the bridge between businesses and the Australian defence community for those organisations that want to say thank you for your service.

APOD's mission is to make providing benefits and recognition to our members simple and

rewarding for businesses and to provide our members with easy access to local and national discount offers across all industries, not just travel and leisure. Veterans, former Defence personnel, serving veterans and families of these groups can get great discounts by joining APOD. APOD has partnered with the Department of Veterans' Affairs (DVA) to help Veteran Card or DVA Health Care Card holders access money-saving offers from thousands of businesses throughout Australia. These businesses include Woolworths, Dan Murphy, Priceline Pharmacy and David Jones.

You can check out the APOD website <https://apod.com.au/about/> or phone 1300 002 763 to find out more and become an APOD member.

## Disclaimer

The information contained in this publication is provided for general information only and does not constitute professional advice. The Totally and Permanently Incapacitated Veterans' Association of New South Wales Limited (TPI NSW) has used reasonable endeavours to ensure that material contained in this publication was correct at the time of creation and last modification. However:

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- Material contained in this publication does not necessarily reflect the official views of TPI NSW but may reflect the views and/or opinions of our members, other individuals, or organisations in an effort to facilitate open, informed debate on topical issues.
- Any official policy positions of TPI NSW are identified as such.

## CONCESSIONS FOR TPI NSW MEMBERS

All efforts have been made to ensure the correctness of the following concessions. If, however, you find any inconsistencies when applying for these concessions, it would be much appreciated if you would advise the Association's office.

Listed below are some government concessions for veterans in receipt of the TPI Pension. Several concessions are additional to service pension concessions.

Your **Gold Treatment Card** covers a large range of medical, hospital, dental and optical services. Refer to information with your pension grant. Contact DVA if you have any questions, Tel: 13 32 54; regional callers Tel: 1800 555 254, Website: [www.dva.gov.au](http://www.dva.gov.au).

The TPI NSW Association has identity cards for the wives/partners of members that can only be used in conjunction with a TPI photo ID Member Card. These cards are to be presented whenever a discount is claimed at any of the outlets that participate in the TPI discount scheme. The firms offering a discount are listed on the following pages. Remember that it always pays to ask for a discount in any shop where you are making a purchase.

## DVA SERVICES

### Australian Veterans' Children Assistance Trust (AVCAT)

AVCAT scholarships to help children and grandchildren of the Australian ex- service community with the cost of full-time tertiary education. The most deserving candidates are selected on merit and who, without our help, would be unable to start or complete studies without financial difficulty. For more information or to apply, Tel: 9213 7999, 1800 620 361

Email: [avcat@dva.gov.au](mailto:avcat@dva.gov.au)

Website: [www.avcat.org.au](http://www.avcat.org.au)

## Bereavement Payments, Funeral Benefits and Other Assistance Under the VEA

Upon the death of a loved one, veteran families, executors or other responsible persons are asked to call the Veterans Access Network on 1800 VETERAN (1800 838 372) or email Bereavement.SA@dva.gov.au.

Please go to the DVA website for more detailed information at,

<https://www.dva.gov.au/get-support/financial-support/support-families/bereavement-payments/bereavement-payments-funeral>

### Bereavement Payment

- A one-off non-taxable payment to assist with additional costs following the death of eligible veterans.
- You do not need to apply if the deceased person was a member of a couple. Payment will occur automatically upon notification of the death to DVA.
- If the veteran was single, payment may be made to the estate. You need to make an application within 12 months of the veteran's death via [Form D9145](#)

### Funeral Benefit

- A one-off payment up to a maximum of \$2000 to help with funeral costs of an eligible veteran or dependant.
- Veterans who are automatically entitled do not need to apply (TPI, EDA, Disability Compensation Payment plus an allowance as a multiple amputee, Veterans who were former prisoners of war).
- Other veterans who may be eligible will need the estate or dependant to submit an application within 12 months of the veteran's death.
- A funeral benefit is not payable under the VEA if the entitlement to a funeral benefit comes under MRCA.
- To apply for a funeral benefit, complete the [Form D0307 Claim for funeral benefit](#) and email to DVA at [bereavement.sa@dva.gov.au](mailto:bereavement.sa@dva.gov.au) or post to

GPO Box 9998, Brisbane QLD 4001. You can also call DVA on [1800 VETERAN](tel:1800838372) (1800 838 372)

### Other Assistance

- War widow(er)'s pension and Gold Card. For more information and to apply go to
- [Pension for orphans and war widowed partners](#) and [Veteran Gold Card](#)
- [Income support supplement](#)
- Returning aids and equipment. You can contact the supplier to arrange for items to be returned.
- If you need counselling or support you can contact Open Arms. This is a free and confidential 24 hour service for current and ex-serving ADF members and their families. Call 1800 011 046 or go to [Open Arms](#) for more information.

### Official Commemoration

Official commemoration recognises the service of eligible veterans or serving members after their death. This takes the form of a personalised, physical marker, such as a plaque. The marker can be at a site they or their family have chosen.

For more information go to the website <https://www.dva.gov.au/recognition/office-australian-war-graves/commemorate-our-war-dead/official-commemoration>

- Once DVA is notified of the veteran's death, and the veteran is eligible, the Office of Australian War Graves (OAWG) will notify the NOK and send a form to complete.
- If the veteran is found to not be eligible, you can request for it to be investigated by emailing [compensation.claims@dva.gov.au](mailto:compensation.claims@dva.gov.au) or write to the Deputy Commissioner, Department of Veterans' Affairs, GPO Box 9998, Brisbane QLD 4001.
- You can call DVA on 1800 VETERAN ([1800 838 372](tel:1800838372)) to talk about your own eligibility, the eligibility of a family member or to tell DVA a death has occurred.
- You can also email [wargraves@dva.gov.au](mailto:wargraves@dva.gov.au) if you have specific questions about the types of commemorations available.

### Planning Ahead

DVA's [Planning Ahead Booklet](#) provides detailed advice on preparing for and managing bereavement. Find out about legal and financial issues, such as:

- wills
- setting up a power of attorney
- guardianship arrangements

All veterans are encouraged to obtain a copy of this booklet.

### Community Nursing

DVA Gold and White Card holders may be able to receive nursing and personal care services provided in your home by qualified nurses and support staff. Services can include help with medication, wound care, hygiene, showering and dressing. For further information contact DVA on Tel: 1800 VETERAN (1800 838 372) or see <https://www.dva.gov.au/providers/health-programs-and-services-our-clients/community-nursing-services-and-providers>.

### Continuous Positive Airway Pressure (CPAP)

**Air Liquide Healthcare (ALH):** Approved supplier for DVA for CPAP equipment for eligible DVA clients.

For services across Australia Tel: 1300 360 202

**BOC Limited:** Approved supplier for DVA for CPAP equipment for eligible DVA clients.

Tel: 1800 050 999

**ResMed:** Approved supplier for DVA for CPAP equipment for eligible DVA clients, and offer assistance with introduction, education, compliance monitoring and servicing of equipment. Contact

ResMed Support Centre, Tel: 1800 625 088;

Email: [supportcentre@resmed.com.au](mailto:supportcentre@resmed.com.au).

### Coordinated Veterans' Care (CVC) Program

The CVC Program is a proactive coordinated care program for DVA Gold Card holders who have a chronic health condition and/or are at a risk of unplanned hospitalisation. It aims to improve participant quality of life and decrease the risk of unplanned hospitalisation.

The participant, their GP and a nurse coordinator work as a team to develop a care plan to meet the health needs of the participant and manage the participant's ongoing care. For information, Tel: 1800 550 457 or visit <https://www.dva.gov.au/providers/health-programs-and-services-our-clients/coordinated-veterans-care/coordinated-veterans-0>.

### **Coordinated Veterans' Care (CVC) Social Assistance**

A 12-week program to help you connect with your community. You may be able to receive assistance if you are enrolled in the CVC Program and are at risk of becoming socially isolated and/or are at risk of unplanned hospitalisation because of social isolation. Assistance will be included in your CVC Care Plan, and may include: a Veteran's Home Care (VHC) service provider visiting you regularly over the 12 week program period; activities or courses to help you connect with your community; assistance with making social contacts; your preference of connecting with a community or ex-service organisation, or both. Contact VHC Assessment Agency, Tel: 1300 550 450 to arrange an assessment.

### **Defence Housing Australia**

provides quality housing and related services for Defence members and their families. Tel: 13 93 42, Website: [www.dha.gov.au/home](http://www.dha.gov.au/home).

### **Defence Service Homes**

If you need a loan for repairs, home modifications, renovations or other maintenance work around your home at subsidised interest rates Tel: 1800 722 000. Insurance inquiries, Tel: 1300 552 662, Website: [www.dsh.gov.au](http://www.dsh.gov.au)

### **Men's Health Peer Education (MHPE)**

The program raises awareness about men's health issues and encourages men to share responsibility for their own health and wellbeing. The program operates across all Australian states and territories,

through a network of trained volunteers working with the veteran and ex-service community. For information contact John Macartney, Tel: 0427 787 296, Email: [jrmaca@bigpond.com](mailto:jrmaca@bigpond.com) or contact <https://www.dva.gov.au/health-and-treatment/work-and-social-life-programs/mens-health-peer-education-program>.

### **Open Arms Veterans and Families Counselling**

provides counselling and group programs to Australian veterans, peacekeepers and their families. It is a specialised, free and confidential Australia-wide service. Staff are professionally qualified counsellors with expertise and experience in working within the areas of war related trauma and service related mental health conditions. Tel: 1800 011 046 (24 hrs) Website: <https://www.openarms.gov.au>

### **Rehabilitation Appliances Program (RAP)**

The RAP provides aids, equipment and modifications to help DVA Gold & White Card holders to live safely and independently. List of aids, equipment and modifications that are available: alarm (personal emergency response systems); assistance dogs; bedding; communication and hearing; chairs and seats; cognitive, dementia and memory; continence; cushions and supports; diabetes; eating, kitchen and household adaptive; falls prevention; footwear; tinnitus; home and vehicle modifications; lifting; low vision; mobility; orthoses; palliative care; personal hygiene, grooming and dressing; physiotherapy and movement; prosthesis; respiratory home therapy (oxygen and positive airways pressure); showering and bathing; speech pathology; stoma; TENS equipment; toileting. Contact Health Provider Line, Tel: 1800 550 457 or <https://www.dva.gov.au/providers/rehabilitation-appliances-program-rap>.

### **Repatriation Transport Scheme (RTS)**

#### **Booked Car with Driver Scheme (BCWS)**

DVA may arrange your travel by taxi or hire car from your home to approved medical treatment delivered by the closest practical provider. If DVA cannot arrange your taxi or hire car under BCWD, DVA may be able to reimburse you for fares when travelling for treatment. Book at Tel: 1800 550 455. Further information is available at <https://www.dva.gov.au/get-support/providers/travel-clients-treatment>.

#### **NSW Country Taxi Voucher Scheme**

A NSW country General Practitioner (GP) may, when medically necessary or at the request of DVA, issue taxi vouchers to entitled persons residing in NSW country areas who require assistance when travelling for treatment purposes. This scheme does not operate in the metropolitan areas of Sydney, Canberra or Wollongong, or for travel across the borders into Victoria and Queensland.

During DVA business hours book at Tel: 1800 550 455. Outside of business hours, numbers for DVA transport contractors can be accessed at <https://www.dva.gov.au/sites/default/files/2023-03/nsw-ctvs-transport-contractors-mar-2023.pdf>. If any contractors require up-front payment outside of business hours, entitled persons can apply to be reimbursed by the CTVS, Tel: 1800 550 455.

#### **Veterans' Access Network (VAN)**

offices have been established to provide personalised information and assistance to the veteran community. There is a VAN office in each state and territory office of DVA as well as a number of regional offices. VAN staff can advise you on pension and health and lifestyle issues; help you complete forms, to get the best from services and benefits offered either by DVA or by other government or community organisations; and find local health and community programs and use them to your advantage. Tel: 1800 VETERAN (1800 838 372). For a list of VAN offices see <https://www.dva.gov.au/location-finder>.

### **Veterans' Children Education Scheme (VCES) and Military Rehabilitation and Compensation Act Education and Training Scheme (MRCAETS)**

These education schemes provide special assistance, student support services, guidance and counselling for eligible children to help them achieve their full potential in full-time education or career training. For information see <https://www.dva.gov.au/financial-support/support-families/get-student-support/education-schemes>.

#### **Veterans' Home Care (VHC)**

a DVA program designed to assist eligible DVA Gold and White Card holders who need a small amount of practical help to continue living independently in their own home. Services include domestic help (internal house cleaning, unaccompanied shopping, bill paying); personal care (showering, toileting, eating); respite care (in-home respite, residential, emergency short-term home relief); safety-related home and garden maintenance (replacing light bulbs, cleaning gutters, cleaning windows, cleaning ceiling fans, and may include mowing and pruning if safety-related). VHC is not designed to meet complex or high-level care needs. Tel: 1300 550 450 or see <https://www.dva.gov.au/get-support/providers/health-programs-and-services-our-clients/veterans-home-care>.

### **ACCOMMODATION**

#### **Choice Hotels Asia-Pac**

Choice Hotels has more than 270 hotels across Australia and New Zealand including Ascend Hotel Collection, Clarion, Quality, Comfort and Econo Lodge.

For reservations call the Choice Hotels reservations centre and quote the TPI Federation Corporate ID number 00221830 for a 5% discount rate. Tel: 13 24 00 or book online—enter the TPI Federation IC 00221830 into the Choice Hotels home page [www.Choicehotels.com.au](http://www.Choicehotels.com.au) client ID search field.

## **Golden Chain**

The free Golden Link Membership Card entitles you to 10% discount off accommodation at around 250 locations throughout Australia as well as locations in New Zealand, Bali, Norfolk Island and Vanuatu.

The card and directory can be obtained by ringing 1800 023 966, at any Golden Chain property around Australia, or apply online at:

[www.goldenchain.com.au](http://www.goldenchain.com.au)

## **Best Western**

rewards program is free to join. For more information contact Best Western Rewards Customer Service Centre,

Tel: 1800 222 422, or apply online at

[www.bestwestern.com.au](http://www.bestwestern.com.au)

## **NRMA**

NRMA/RACQ/RAC/RAC etc. motoring cards offer discounts to their members for accommodation in Australia and overseas.

## **ACCOMMODATION – International**

### **Victory Services Club – London, England**

63-79 Seymour St, London, W2 2HF England. Easily accessible from all London mainline stations, the nearest of which is Paddington, a short walk from Marble Arch Underground Station at the west end of Oxford Street and at the bottom of Edgware Road. The club is also well served by a number of bus routes. The club has over 191 rooms including single, twin, double and family rooms. A variety of rooms are available in the Memorial and Centenary wings, including nine fully disabled-friendly suites. Membership from £26.95 per year. Full details and application forms are available at Tel: + 44 (0) 207 723 4474, Website: [www.vsc.co.uk](http://www.vsc.co.uk).

## **ACCOMMODATION – NSW**

### **Bulwarra Seaside Apartments**

1 Barnhill Rd, Terrigal 2260. A registered not-for-profit cooperative whose charter is to provide affordable holiday accommodation for serving and former members of the Australian Defence Force and their families. Holiday apartments are fully self-

contained, with kitchen and cooking facilities. BBQ, entertainment area, kids playground, swimming pools.

Tel: 4385 3914, Website: [www.bulwarra.com.au](http://www.bulwarra.com.au).

### **The Army Amenities Fund**

offers two things; a range of discounted, quality holiday accommodation to suit everyone, **and** grants and loans for amenities and initiatives that improve the lives of the Army community.

Website: [www.armyholidays.com.au](http://www.armyholidays.com.au)

### **Forster Holiday Village**

1 – 5 Middle St, Forster, 2428. Navy Canteens

Defence discount: Up to 20% holiday discount available off all holiday accommodation prices.

Valid for all cabin, van and campsite bookings.

Request discount at time of booking; service ID

must be shown. (Discounts do not apply to annual/permanent sites.)

Tel: 6554 6027,

Website: [www.forsterholidayvillage.com.au](http://www.forsterholidayvillage.com.au)

### **Shoreline Tavern Harrington and Harrington River Lodge**

Josephine Blvd, Harrington 2427. Located on the mid-north coast. Would like to offer discounted accommodation room rates to TPI Association of NSW Members. When booking in please show your TPI Association of NSW photo ID card. (TPI members in other states may also be eligible for this discount, please phone to confirm). Stay mid-week and get 15% off best rate of the day Sunday to Thursday. Stay Friday or Saturday night and get 10% discount off best rate of the day.

Tel: 6556 0555,

Website: <https://shorelinetavernharrington.com.au/>

### **Hyde Park Inn**

271 Elizabeth Street, Sydney 2000. Has introduced a new loyalty program, the Defence Family Loyalty Club. The club is free to join and available to all current and ex-serving members of the Australian Defence Force and their immediate family. For information and membership application form email: [inforequest@hydeparkinn.com.au](mailto:inforequest@hydeparkinn.com.au)

Tel: 9264 6001, Website: [www.hydeparkinn.com.au](http://www.hydeparkinn.com.au)

### **Murraguldrrie Veterans Retreat**

is run by V.V.A.A. South West NSW Sub-Branch. Located in the Murraguldrrie State Forest area. The entry is signposted 7 km east of the Hume Hwy on the Wagga-Tumbarumba Road and is only 100m off the main road. Open all year to veterans and their families, it offers bush camping with basic facilities. The shelter shed contains a kitchen area, tables, chairs, a bench and sink area. It has a rain water tank and a toilet/shower block. We ask for donations. The gate is locked, anyone wishing to use the facility please ring or email in advance. Tony 'Pop' Pearson: 0401 100 514, Dave Abbott: 0466 553 552, Jene Cowen: 0403 746 744, Les: 0428 226 097, Email: [svsouthwestnsw@gmail.com](mailto:svsouthwestnsw@gmail.com) Website: <https://murraguldrrie-veterans-retreat.com.au/>

### **Ramon Deed Veterans Retreat**

63 Scout Rd, Dareton 2717, PO Box 397, Dareton NSW 2717. Maintained by the Wentworth and Coomealla Districts Sub Branch of the VVPPA of Australia NSW Branch Inc, Dareton town is located 2 km away. The retreat is situated on 22 acres of land. Open to all veterans, peacekeepers, peacemakers, serving and ex-serving personnel and their families. The retreat contains powered and unpowered sites, an air conditioned and heated club room which boasts Foxtel, TV/DVD player, pool table, darts, library and kitchen, undercover BBQ area, laundry, toilet and shower block which caters for the disabled and a work shed. Tel: (03) 5027 4447, Email: [rdveteransretreat@iinet.net.au](mailto:rdveteransretreat@iinet.net.au) Website: [www.rdveteransretreat.com.au](http://www.rdveteransretreat.com.au)

### **Sunseeker Holiday Units**

14 Lake St, Forster 2428. Owned by the Ingleburn RSL. Close to Wallis Lake, beaches, boat hire, scenic cruises, clubs, restaurants, CBD. Thirteen 1, 2 and 3 bedroom ground floor units. Great rates all year round. Tel: 6554 6818, Email: [sunseekerholiday@bigpond.com](mailto:sunseekerholiday@bigpond.com)

Website: [www.sunseekerholidayunits.com](http://www.sunseekerholidayunits.com).

### **TPI Association of NSW – Coffs Harbour Holiday Unit**

Unit 5, 20 Boulwood St, Coffs Harbour 2450. Self-contained holiday unit, one double bed only available, kitchen, dining and lounge area, bathroom, laundry, car parking spot. Available to all TPI Association financial members to holiday stay, the member must occupy the unit (no sub-letting). No pets please. Five-minute walk to Park Beach Bowls Club, close to beach, shopping centre and eateries. \$50.00 per night, payment to be made to the TPI office; plus there is a small cleaning fee to be paid to the unit caretaker at time of stay. Keys for unit available from caretakers. For bookings and availability contact the TPI Association of NSW office. Tel: 9235 1466, 1800 649 216, Email: [office@tpinsw.org.au](mailto:office@tpinsw.org.au)

### **ACCOMMODATION – NT**

#### **Roper River Veterans Retreat**

Elsey Station, 28kms along Roper Hwy. Mataranka 35kms. Bitumen to station gate. A retreat for all ADF veterans, their partners and guests. Riverfront sites. Basic bush camping. Fresh river water. Boat launch sites. Caravan & campers OK. Camping is free, donations are expected. Open August 1-31 only. Register between Feb and 15 June each year. **Permit required**, contact Roper River Veterans Group. Email: [roperretreat@gmail.com](mailto:roperretreat@gmail.com) Website: [https://veteransretreatsaustralia.info/menu1\\_9.html](https://veteransretreatsaustralia.info/menu1_9.html) Facebook: <https://www.facebook.com/groups/936591953065490>

### **ACCOMMODATION – QLD**

#### **Adavale Veterans Retreat Inc**

Lot 701, Shepherd Street, Adavale QLD 4474. Adavale Veterans Retreat was originally conceived by a small group of Veterans who purchased an acre plot of land with an old, dilapidated, derelict, corrugated iron hut on it, which had been built nearly 100 years ago, to use as an escape for themselves



Adavale Veterans Retreat Inc is now a ACNC registered charity is run by unpaid volunteers and is currently manned from 1st March to 1st December every year closing only for the extreme summer months.

We offer accommodation in 'Donga' Rooms with king size single beds , sheets and towels supplied , shower, toilet, air-conditioned, fridge for \$30.00 per night for veterans, ex-service and first responders.

We also have a licensed bar and commercial kitchen providing meals.

In Adavale you can experience the real outback, with great fishing and yabbing to pass the days or select a book from our extensive library.

Tel: 0491 897 966

Email: [Adavaleveteransretreat@gmail.com](mailto:Adavaleveteransretreat@gmail.com)

Website: <https://www.adavaleveteransretreat.org>

Facebook: [facebook.com/adavaleveteransretreat](https://facebook.com/adavaleveteransretreat)

### **Ambassador Apartments**

9-13 Parnoo St, Chevron Island, Gold Coast. Owned by the RAAF Welfare Recreational Company (RWRC), discounted rates available to: serving airmen and airwomen in the RAAF, including reservists, serving members of the Navy and Army, including reservists, ex-serving members of the Australian Defence Force, and Australian public servants working in Defence, DHA, Defence Bank and Australian Defence Force Credit Union staff, contractors working in Defence.

#### **Proof of service is required when booking.**

Inquiries or booking to: The Manager, Ambassador Holiday Apartments, Qld 4217

Tel: 0417 780 961

Email: [aambassador@bigpond.com](mailto:aambassador@bigpond.com)

Website: <https://raaholidays.com.au/ambassador-apartments-qld/>

### **Banks Creek Retreat**

(BCR) is a private parcel of land owned by Nicole and Grant; located south- east of Somerset Dam in the Somerset Region of Queensland. The nearest town centre is Fernvale, which is located on the Brisbane Valley Highway. The retreat provides a place of relaxation, community support,

assistance and recovery for emergency services and ADF personal (current and former) who have experienced Acute Stress Injury (ASI), Post Traumatic Stress Injury (PTSI), depression, stress and burn out.

In the short term, eligible people will be able to utilise the property for private camping, daytrips and gatherings. The property can support approx. 100 people at present. Approx. 15 Acres of land has been reclaimed from invasive Lantana and continues to be developed and rehabilitated. All visits MUST be booked through the Banks Creek Retreat website and approved before you arrive.

The retreat is a not-for profit organisation and DOES NOT charge for camping but please consider making a donation. For more information, contact: Grant: 0401 182 744 or Nicole: 0401 922 061

Email: [bankscreekretreat@gmail.com](mailto:bankscreekretreat@gmail.com)

Website: <http://bankscreekretreat.org.au/>

Facebook: <https://www.facebook.com/groups/BanksCreekRetreat/>

### **Camp Gregory Veterans Retreat**

168 Darville Rd, Woodgate 4660. Open to current and ex- service personnel, veterans and their family. Situated along the Gregory River, 15 minute drive from Woodgate. Free to stay, donations welcome, Life membership \$1.00. Single and double room Dongas available, bookings required, you need to bring own bedding. Camp kitchen with cooking equipment and utensils. Toilet blocks with hot showers and flushable toilets. Caravan, motorhome and camper access is by dirt road and no bookings required. Dogs allowed.

Contact Rebecca (secretary) Tel: 0499 728 800,

Simon (president) Tel: 0419 785 015

Email: [campgregoryveterans@gmail.com](mailto:campgregoryveterans@gmail.com)

Website: [www.campgregoryveterans.com](http://www.campgregoryveterans.com).

### **Cockscombs Veterans Bush Retreat**

124 Camms Rd, Cawarral 4703. Open to all Service, Ex Service and Emergency Service people. Set in the hills on the southern side of Mt Wheeler, accessed by 2 or 4WD, 30 mins from Rockhampton. Accommodation is provided in Uc Dai Loi House,

4 beds Log Cabin and the Andawakey House, 4 beds, \$20 pp per night for single person or \$15 pp per night for groups of 2 or more; 5 single dongas \$12 pp per night; or camp (own tent/van \$10 pp per night. Solar lighting but no plug-in sites for caravans, TV, gas hot water showers, full camp kitchen and BBQ area.

Tel: 0475 591 027

Email: [cockscombvets@gmail.com](mailto:cockscombvets@gmail.com)

Website: <http://veteranretreat.tripod.com>.

### **Cocos Holiday Apartments**

Cnr Trinity Beach Rd & Moore St, Trinity Beach 4879. A Defence Holidays-Northern Queensland property open to all serving and ex-service personnel and their families. 15mins drive from Cairns. Trinity Beach is set at the foot of the Kuranda Range. 1 & 2 bedroom self-contained holiday apartments. 75m from the beach, close to restaurants, shops and Coast water shopping centre.

Office hours Mon to Fri 9am to 3pm.

Tel: (07) 4725 3842 or (07) 4057 5102

Email: [admin@defenceholidaysnq.com.au](mailto:admin@defenceholidaysnq.com.au)

Website: [www.defenceholidaysnq.com.au](http://www.defenceholidaysnq.com.au)

### **Gemfields RSL Veterans Retreat**

Clinic Rd, Sapphire 4702. The retreat is open to all serving and ex-serving personnel and can be used for caravans and motorhomes. Facilities available include: Power and water, toilets, showers, coin operated washing machine, BBQ, pet friendly. \$15.00 per site per night or \$100 per week. RSL bar open Thursday, Friday, Saturday and Sunday afternoons.

Tel: (07) 4985 4588. Caretaker 0499 561 546

Email: [secretary@gemfieldsrsl.com.au](mailto:secretary@gemfieldsrsl.com.au)

Website: <https://rslqld.org/about-us/gemfields-sub-branch-inc>

### **Island Leisure Resort**

A tropical resort with Polynesian-style burés located on Magnetic Island. Ideally located in Nelly Bay, only 50m from the beach, 150m from the local shops and 1km from the ferry terminal and marina.

Rooms and villas available.

Office hours Mon to Fri 9am to 3pm.

Tel: (07) 4725 3842 or (07) 4778 5000,

Email: [admin@defenceholidaysnq.com.au](mailto:admin@defenceholidaysnq.com.au)

Website: [www.defenceholidaysnq.com.au](http://www.defenceholidaysnq.com.au)

### **Rocky Creek War Memorial Park**

Rocky Creek, Atherton Tablelands. Located a few kilometres along the Kennedy Highway north of Tolga. Entry to the park is free. The Council runs a rest area adjacent to the War Memorial Park, maximum stay 72 hours, for fully self-contained RVs or caravans only. \$5.00 per night donation, this supports the maintenance of the War Memorial. Toilets are closed 6pm-8am. Every year in August, on the Sunday closest to VP Day, returned soldiers, their families and descendants gather to remember Victory in the Pacific and to take part in a dedication and unveiling ceremony.

### **St George's Defence Holiday Suites**

192 Marine Pde, Coolangatta 4225. Operated by the Service Personnel Anglican Help Society. Affordable beachside accommodation for defence and ex-defence personnel and their families. Close to shopping centres, cinemas, restaurants and clubs. Day trips and tours can be booked through the office. Transport to facilities can be arranged and buses to many of the Gold Coast's attractions pick up at the door.

PO Box 326, Coolangatta QLD 4225.

Tel: (07) 5536 1261

Email: [info@stgeorges.net.au](mailto:info@stgeorges.net.au)

Website: [www.stgeorges.net.au](http://www.stgeorges.net.au)

### **Standown Park**

91 Radtke Rd, Kia Ora (Goomboorian) 4570. Originally set up as a veterans Retreat, now open to the public. All veterans and their family are welcome. Discounts applies to veterans. Camp kitchen – BBQ, BBQ utensils, camp oven cooking utensils, microwave, toaster, kettle, and saucepans. Bore & Tank Water provided. Powered slab, gravel & grassed sites & unpowered camp sites. Clean and

quality amenities with a unisex / family / special needs bathroom and coin laundry with book & DVD library.

Email: [info@standown.com.au](mailto:info@standown.com.au)

Website: [www.standown.com.au](http://www.standown.com.au)

### **Veterans' Retreat**

Hartwig Road, Mothar Mountain 4570. The retreat is a registered charity care farm run by 20 year Army veteran Kylie and her young family. It is open to all serving members, veterans, first responders and their families/carers. Offering day visits, overnight accommodation, animal therapy and more. The retreat caters for everything from swags, tents, camper trailers, caravans and motor homes. An old military container has been converted into two-room accommodation for those unable to camp due to their injuries. Facilities include a large shed with a common room with couch, television, table, chairs, kitchenette; ensuite with shower, basin, toilet, laundry with tub and washing machine; gym. Outside area has communal BBQ, fire pits and pool. For more information and bookings please contact the retreat. Postal: PO Box 855, Gympie, QLD, 4570  
Email: [veteransretreat@outlook.com](mailto:veteransretreat@outlook.com)  
Website: [www.veteransretreat.org.au](http://www.veteransretreat.org.au)

## **ACCOMMODATION – SA**

### **Camp Andrew Russell (aka Alawoona)**

Alawoona is situated 34km south of Loxton, the camp is located half a kilometre east of town, turn at the Alawoona hall, a short distance there is a large white tyre with CAR on it, turn in. Open to all War and Peacekeeping Veterans and their families. On arrival make a call to a member, name is on the wall, a code to unlock the key box will get you in and the rest will be explained on the phone. Camping fees apply, \$5 per day per vehicle. Camp kitchen with gas stove (donation for gas used), potbelly for warmth, fridge, running water (to be used sparingly), bathroom block (ramp access) with toilets and shower.

Tel: 0429 166 186

Email: [b0bett@bigpond.net.au](mailto:b0bett@bigpond.net.au) or

[vvfsa@tpg.com.au](mailto:vvfsa@tpg.com.au)

### **Goolwa Holiday Homes**

located 83kms south of Adelaide on the river Murray. The three holiday homes are located adjacent to the first fairway of the South Lakes Golf Course and feature three bed-rooms, kitchen, dining area, bathroom, toilet, laundry and carport. Guests are required to bring own sheets and towels. Army Amenities Fund (AAF) Company holiday facilities are available to all serving and ex-serving ADF members. Retired ADF members are required to provide proof of service (service number) and or a current retired ADF superannuants identity number. Bookings: Ms Deborah Edgerton, AAF Coy 13 Sexton St, Goolwa SA 5214. Tel: (08) 8555 0662 Fax: (08) 8555 0662,  
Email: [deborah.edgerton@bigpond.com](mailto:deborah.edgerton@bigpond.com)  
Website: [www.armyholidays.com.au](http://www.armyholidays.com.au)

### **Rex Hotel**

172 Richmond Rd. Marlestone 5033. 10% discount on accommodation and meals (not drinks) on production of your TPI Association Membership Card. Tel: (08) 8443 8188 ask for Terri.  
Website: [www.therexhotel.com.au](http://www.therexhotel.com.au)

**Note:** The hotel is closed for renovations until the second half of 2023.

## **ACCOMMODATION – TAS**

### **Rydges Hotel**

393 Argyle St, cnr Lewis St, Hobart 7000. Are offering all financial TPI Association members full corporate rates. Tel: (03) 6231 1588

### **Vietnam Veterans Memorial Bush Retreat**

Dago Point, Interlaken 7030. The Bush Retreat was built in 1989/90 by the Vietnam Veterans of Tasmania, for the rest and relaxation of all Vietnam Veterans and their families. Situated in the Central Highlands and offers peace and quiet all year round. The Bush Retreat accommodates up to 15 people. The Hut consists of a Kitchen, Lounge, 5 Bedrooms, Bathroom /Laundry, Carport and undercover BBQ area. You will need to bring doonas, linen, towels, toiletries, food and drinks. Bookings contact: Malcolm Cash,

3 Arnold St, Newnham, Tas 7248  
Tel: (03) 6326 3571; 0419 394 022; or 0408 763 138;;  
Email: [malann@bigpond.com](mailto:malann@bigpond.com).

## ACCOMMODATION – VIC

### Docklands Apartments

Apartment 601/5 Caravel Lane (3 bedrooms) and Apartment 302/2 New Quay Promenade (2 bedrooms), Docklands. Kitchens, bathroom and laundry. Minimum two night stay. Bookings are to be made using the Managing Agent: Docklands Private Collection 7/198 Harbour Esplanade, Docklands VIC 3008 Reservations during Office Hours: (03) 9642 4220 (ask for Army Amenities Fund apartment at 601 Boyd Building/5 Caravel Lane). Army Amenities Fund (AAF) Company holiday facilities are available to all serving and ex-serving ADF members. Retired ADF members are required to provide proof of service (service number) and or a current retired ADF superannuants identity number. Website: [www.armyholidays.com.au](http://www.armyholidays.com.au)

### Goorambat Veterans Retreat

21 Trewin Rd, Goorambat 3725. The Goorambat Veterans' Retreat Inc. is a NFP Charity located on the site of the old Goorambat Primary School in North East Victoria. It operates a Wellbeing and Compensation Advocacy program in the local region and also provides a Veterans' and Veterans' Families only Camp Ground for the purposes of providing Caravan and Camping facilities. Town Water, Some Powered Sites, Shower and toilet facilities available. Assistance and Companion dogs are welcome. Disabled ablution facilities, Communal Lounge and Kitchen Facilities available. Nearest petrol and dump point are located in Benalla. The Retreat provides a secure and safe location for Veterans to base themselves while visiting the region. The township of Goorambat sits on the NE Victoria Silo Art Trail, only: 10 mins West Benalla, close to Winton, Glenrowan and Violet Town. 40mins south of Yarrawonga and Lake Mulwala on the Murray River, 40 mins East of Shepparton, 60mins West of Mansfield and the Victorian High Country. Bookings for up to 14

days, longer periods may be available off-season by arrangement. Fees are used to assist with the ongoing upkeep of the facilities: Powered Site - \$20 per day, Unpowered Site - \$10 per day, On-site Manager. Bookings Tel: (03) 9010 6066  
Email: [email@veteransretreat.com.au](mailto:email@veteransretreat.com.au)  
Website: [www.veteransretreat.com.au](http://www.veteransretreat.com.au)  
Facebook: [www.facebook.com/VeteranRetreat](http://www.facebook.com/VeteranRetreat)

### TPI Victoria Inc. Rye Respite and Holiday Units

34 Daly St, Rye 3941. Located in the heart of the Mornington Peninsula and bayside regional beaches. 'The Barracks' provides accommodation for up to four adults in each of the three units. For bookings and information contact Ernie  
Tel: 0412 726 839;  
Email: [ekiely@tpivic.com](mailto:ekiely@tpivic.com)

### TPI Victoria Inc. Wahgunyah Respite and Holiday Units

23 Blanche St, Wahgunyah 3687. Located in the heart of the Rutherglen Region on the banks of the Murray River. 'The Retreat' provides comfortable accommodation for up to 4 adults in each of the 3 units. For bookings and information contact Ernie  
Tel: 0412 726 839;  
Email: [ekiely@tpivic.com](mailto:ekiely@tpivic.com)

## ACCOMMODATION – WA

### Discovery Park, Busselton

583-585 Bussell Hwy, Busselton 6280. Navy Canteens Defence discount: Navy & ex-Navy 30%, Army & Airforce 20%. Request discount at time of booking, Service ID must be shown, Block out periods apply, (discounts do not apply to annuals/permanents sites). Tel: (08) 9755 4079.  
Website: Busselton Holiday and Caravan Park

### Camp Hart

Available for use by ADF Veterans and the Local Community. Situated on a farm. From Kulin, travel east along the Tin Horse Highway. Turn left at the Bush Races sign (Jilakin Rock North Rd) and follow the road for approx 2 km past Jilakin Rock. Approx. 200m past Jilakin Rock turn left (just before the

bend). Facilities include toilet and shower blocks, disabled shower/toilet. There is a fully enclosed 'Meet and Greet' area with gas BBQ, pot belly stoves and a generator. Prior to using the camp please contact one of the people below:

President Barry Todd Tel: (08) 9404 8428,

Mob: 0427 471 541

Email: [barry\\_todd@bigpond.com](mailto:barry_todd@bigpond.com)

Vice President Gary Williams Tel: (08) 95812681

Mob: 0148 945 785.

Email: [pecky82@bigpond.com](mailto:pecky82@bigpond.com)

Secretary Terry Gott Mob: 0458 064 337

Email: [terry-lynn3@bigpond.com](mailto:terry-lynn3@bigpond.com)

### **Point Peron Beach Cottages**

Memorial Dr, Point Peron. Two units available.

Motor vehicle required. Half hour drive from Perth.

Close to beach. Required to bring own linen, pillows, blankets, sleeping bags, toiletries and food.

Contact TPI Association WA Tel: (08) 9332 4999.

Fax: (08) 9332 6633.

Email: [tpiwa@tpiwa.org.au](mailto:tpiwa@tpiwa.org.au).

### **Veterans Retreats of W.A. Inc, Meentheena**

#### **Retreat**

Located at Meentheena Station, 5km off the Rippon Hills Road, 75km east of Marble Bar, approx. 280km from Pt Hedland. Areas for caravans and camping at the main campsite and along the river.

Main camp has 24 hour solar/battery/generator power, portable drinking water, showers and toilet facilities. Shade for vans, a basic DIY workshop, camp kitchen & club- house. A donga is available mainly for use by disabled veterans. Limited mobile phone coverage. Outside main site is 4wd only.

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**Take it in take it out policy applies. No firearms.**

Tel: 0497 004 491 before arrival (this will enable the camp host to be on- site when you arrive).

PO Box 15, Mandurah WA 6210.

Email: [veteransretreats.wa.inc@gmail.com](mailto:veteransretreats.wa.inc@gmail.com)

Website: [www.vrwa-meentheena.org](http://www.vrwa-meentheena.org)

Facebook: [www.facebook.com/MeentheenaVeteransRetreat](http://www.facebook.com/MeentheenaVeteransRetreat)

[MeentheenaVeteransRetreat](http://www.facebook.com/MeentheenaVeteransRetreat)

## **AMBULANCE SERVICES**

### **Ambulance Service of NSW**

In NSW free ambulance transport is available to all holders of DVA Gold Repat or Pensioner Concession cards. The card should be presented to the Ambulance Service. Prior approval is not needed. If it is clinically necessary, an ambulance can be arranged by a Local Medical Officer or a hospital staff member.

Website: [www.ambulance.nsw.gov.au](http://www.ambulance.nsw.gov.au)

### **Ambulance Service When Interstate**

Free ambulance travel while interstate is available to DVA Gold Card holders. Please ensure that the ambulance is given your DVA File Number and sight your DVA Gold Card.

## **AUSTRALIA POST**

Will redirect mail at a discounted rate after certain Pensioners (including TPIs) change their address.

Contact your local Post Office or Tel: 13 13 18.

Get domestic stamps at a concession rate with a MyPost Concession Account if you are a holder of a PCC, Health Care Card, Commonwealth Seniors Health Card, DVA Card, Veterans' Repatriation Health Card. Application forms available at Australia Post outlets or online

Website: <https://auspost.com.au/id-and-document-services/apply-for-a-mypost-concession-card>

## **BOATING LICENCES**

### **General Boat Driving and Private Mooring Licence**

You may be eligible for a 50% discount on the licence fees if you hold a NSW PCC, DVA Gold card endorsed with TPI, EDA, war widow/er or have evidence from the DVA confirming you receive a disability pension of 70% or higher or an intermediate pension, or you've been assessed at 50 or more impairment points. Apply online through Service NSW, Tel: 13 77 88

Website: <https://www.service.nsw.gov.au/transaction/apply-for-a-private-mooring-licence>

## BOOKSHOPS

### Abbey's Bookshop

131 York St, Sydney 2000. Show your TPI Association of NSW membership Card for 10% off all books. Mailed Australia-wide. Great military, crime and general books. Manager—Mr David Hall. Tel: 9264 3111, 1800 426 657. Website: [www.abbey.com.au](http://www.abbey.com.au)

## CHIROPRACTOR

### Gerry Rosanove, Chiropractor, Osteopath and Yoga Teacher

two locations on the NSW Central Coast:  
57 Canton Beach Rd, Toukley, 60 Karalta Rd, Erina. All Gold and White Card Holders. Chiropractic, Osteopathic, Neurological and Orthopaedic examinations & treatment. X-rays if necessary. Tel: 0416 202 802  
Email: [rosanove@gmail.com](mailto:rosanove@gmail.com).

## CINEMAS

### Arcadia Twin Cinemas, Ulladulla

Rowens Arcade Boree St, Ulladulla 2539. One complimentary ticket will be given on production of the TPI Association of NSW membership card. Tel: 4454 1224, Website: [www.arcadiatwin.com.au](http://www.arcadiatwin.com.au).

### Birch Carroll and Coyle Cinemas

Upon presentation of the TPI Association of NSW membership card, the cardholder will be permitted one complimentary ticket, when accompanied by a guest, one guest will be admitted at a discounted pensioner price of that cinema location. (Note: guest does not have to be a pensioner). The benefit will only be available once a day, and is subject to the following restrictions:  
Admit one complimentary/admit one at pensioner price.  
Valid Monday to Friday only.  
Not valid for "No Free List" films, Gold Class Marathons or as part of any other voucher or offer. This benefit is available to the cardholder only and is not transferable to family or friends.

### Event Cinemas (NSW and WA only, not other states)

Upon presentation of the TPI Association of NSW membership Card, the cardholder will be permitted one complimentary ticket. When accompanied by a guest, one guest will be admitted at the discounted pensioner price of that cinema location. This benefit will only be available once per day and is subject to the following restrictions:  
Valid Monday to Friday only.  
Valid once per day only.  
Not valid for "No Free List" films.  
Not valid for Gold Class.  
Not valid for Movie marathons.  
Not valid with any other offer or voucher.  
Not transferable to family members or friends and is available to the cardholder only.

### Hayden Orpheum Picture Palace, Cremorne

380 Military Rd, Cremorne 2090. Upon presentation of your TPI Association of NSW membership Card and/or DVA TPI Gold Card, members will receive a complimentary ticket for weekday sessions before 6pm. Not Valid for No Free List or during school holidays. Cashless venue.

### Forum 6 Cinemas, Tamworth

374 Peel St, Tamworth 2340. One complimentary ticket given to DVA TPI Gold card holders only. Offer not available for special events, No Free List. \$3.00 charge for 3D glasses. Tel: 6766 3707  
Website: [www.tamworth.forum6.com.au](http://www.tamworth.forum6.com.au)

### Forum 6 Cinemas, Wagga Wagga

77 Trail St, Wagga Wagga 2650. Offer concession price tickets to DVA Gold and White card holders. Tel: 9621 6863  
Website: [www.wagga.forum6.com.au](http://www.wagga.forum6.com.au)

### Hoyts Cinemas

The TPI offer is an adult's ticket for \$1.00 (maximum of 1 ticket per day) when TPI Association of NSW membership card is presented at box office. It is valid for all session in all Hoyts cinemas subject to the following conditions:

Not valid No Free List.

Not valid all day Tuesday.

Not valid Saturday night after 5pm.

Not valid School Holidays & Public Holidays.

Not valid Special Events (including 3D films and gala screenings).

Not valid Hoyts La Premiere, Directors Suite, Bean Bag Cinema, Xtremescreen, and IMAX.

In order to redeem this, TPI members **must present identification at the box office** to verify their eligibility.

This information is current to date. However Hoyts reserve the right to alter this arrangement without prior notice.

### **Limelight Cinemas, Ipswich QLD**

Riverlink Shopping Centre, cnr Down St and The Terrace, North Ipswich QLD 4305 T

el: (07) 3447 1100. Accepts DVA TPI Gold Cards

for only one complimentary ticket (excludes The Lounge however a 17% discount applies to Lounge tickets).

### **Limelight Cinemas, Tuggeranong ACT**

Level 1, Tuggeranong Hyperdome, Anketell St, Greenway ACT 2900

Tel: (02) 6293 6100. Accepts DVA TPI Gold Cards for only one complimentary ticket (excludes Gold Cinema).

### **Metro Cinemas, Bathurst**

144 Piper St, Bathurst 2795. One complimentary ticket given to DVA TPI Gold card holders only. Offer not available for special events, No Free List.

Tel: 6331 8000

Website: [www.metrocinemas.com.au](http://www.metrocinemas.com.au)

### **Metro Cinemas, Lake Haven**

70 Chelmsford Rd, Lake Haven 2263. One complimentary ticket given to DVA TPI Gold card holders. Offer not available for special events, No Free List. Tel: 4393 6000

Website: [www.metrocinemas.com.au](http://www.metrocinemas.com.au)

### **Odeon 5 Cinemas, Orange**

43 William St, Orange 2800. One complimentary ticket given to DVA TPI Gold card holders only. Offer not available for special events, no free list.

Tel: 6362 0213, Website: [www.odeon5.com.au](http://www.odeon5.com.au)

### **Palace Cinemas**

All Palace Cinemas offer a complimentary ticket to DVA TPI Gold Card holders and concession discounts to other DVA card holders.

### **Reading Cinemas**

All Reading Cinemas. One ticket at the cost of \$1 may be purchased on presentation of DVA Gold and White cards. **Conditions apply:** Valid all day every day; on school and public holidays. Not Valid on No Free List (NFL); special events; Gold Lounge, Premium or Titan; 3D glasses not included.

### **COMPANION CARD – New South Wales**

The Companion Card is for people with a significant and permanent disability who will always require an attendant carer to support participation in community activities and venues. The Card provides free access to venues and events for the companion of a person with a disability. Companion Cards will be issued in the name of the person who has a lifelong disability. The card will be issued to people who are assessed as meeting the following criteria:

- You are a resident of NSW.
- You have significant and permanent disability.
- You are unable to participate in most community-based activities without significant assistance with mobility, communication, self-care and planning.
- Your level of support is lifelong.

Freecall: 1800 893 044 for an application form.

### **COUNCIL RATE REBATE**

The rebate is a fixed concession for eligible Centrelink and DVA pensioners Contact your local Council for more information.

## CRUISE LINERS

### **P&O Cruises Australia and Princess Cruises**

offers up to \$250 free onboard credit for serving and ex-serving members of the Australian and NZ Defence Forces who are:

1. Active personnel currently serving by providing their PM KeyS number, Regiment number or Service Number, and
2. Ex-serving personnel, including discharged and retired personnel, by providing relevant documentation which shows evidence of having served in the ADF or NZDF, such as military superannuation/pension statement from the Military Super scheme, the DFRDB scheme, the DFRB scheme, or the DFSS scheme (NZ) or Certificate of Service.

**P&O Cruises:** from Australia 1300 361 919

from NZ 0800 835 368

Website: <https://www.pocruises.com.au/faqs/defence-force>

**Princess Cruises:** from Australia 13 24 88;

from NZ 0800 780 717

Website: [https://www.princess.com/military\\_benefit\\_program/](https://www.princess.com/military_benefit_program/)

## DENTAL SURGEON

### **Dr Andrew V Bomba BDS (Hons) Syd. Uni**

Suite 1, Level 1, 28 President Ave Caringbah 2229  
Over 30 years experience. Quality General Family & Cosmetic Dentistry. Dentures & Denture repairs/relines. Veterans & Pensioners welcome. Pensioner's & Senior's Discounts. Lift & wheelchair access.  
Tel: 9524 3262

### **Dr Paul A Matusko BDS (Hons) Uni. Syd**

435B Hume Hwy, Yagoona 2199 (opposite Yagoona Station). No charge for any work for TPI Gold Card holders. All areas of General Dentistry and Denture work performed. Health Fund Rebates accepted for most procedures. Tel: 9790 3458.

## DIABETES SERVICES

### **National Diabetes Service Scheme**

A range of Government Approved products are

available at subsidized prices for persons who are registered with the National Diabetes Services Scheme. Tel: 1300 136 588.

Website: [www.ndss.com.au](http://www.ndss.com.au)

## DISCOUNT LOYALTY CARD

### **DEFCON**

A Discount Loyalty Card that provides members with point-of-sale discounts and benefits from a large number of companies and businesses across Australia. TPI Association members are entitled to discounted DEFCON membership. Associate membership for former ADF personnel normally costs \$27.50pa and DEFCON reduced this to just \$12.00pa for TPI Association members. You receive an ID card and the DEFCON directory is mailed to your home address.

Tel: (07) 3879 0911, Email: [info@defcom.com.au](mailto:info@defcom.com.au)

Website: [www.defcom.com.au](http://www.defcom.com.au)

## ELECTRICAL SERVICES

### **North Coast Electrical Services**

Licensed electrician providing a full range of electrical services, including repairs to TV reception & antennas. Professional service at excellent rates. 10% discount to TPI Association of NSW members. North Coast area including Lismore, Casino, Kyogle & Ballina. Contact Ryan Windon, Tel: 0413 547 434

### **RK Solar & Consulting Services Pty Ltd**

Unit 21/6 Gladstone Road, Castle Hill 2154. TPI Association of NSW members can get 20% discount on the full recommended retail price for solar systems purchased from RK Solar. As RK Solar does electrical work as well so we can offer 10% discount on all electrical work.

Tel: 1800 338 809, 9659 1034 - Mob: 0430 505 107.

Email: [info@rksolar.net](mailto:info@rksolar.net), Website: [www.rksolar.net](http://www.rksolar.net)

## ENERGY REBATE

### **Low Income Household Rebate**

The NSW Government Low Income Household Rebate is intended to assist eligible customers with all their household energy costs (gas and



electricity) but is applied on the electricity bill only. To be eligible, the account holder must hold a DVA TPI, EDA, War Widows/ers Gold Card, PPC or DHS Health Care Card. Contact your electricity provider.

## **EXERCISE PHYSIOLOGISTS**

### **Aevum Physiotherapy & Exercise Physiology**

D904 referral required, Sutherland Shire and Helensburgh locations. We offer both private one-on-one and group session for all Gold and White card holders. Qualified Exercise Physiologists and Physiotherapists will assess your needs and design a personal program for you. Our Sutherland Shire clinic is equipped with a state of the art AlterG treadmill allowing walking with minimal body weight. Sutherland Shire Tel: 8544 3231 Helensburgh Tel: 4294 9990  
Website: [www.aevumhealth.com.au](http://www.aevumhealth.com.au)

### **AquaPhys Revesby**

D904 Referral Required  
Max Parker Leisure and Aquatic Centre, Marco Ave, Revesby 2212. AquaPhys is a Physiotherapy practice, which specialises in Hydrotherapy and is the leading provider in the South West Sydney area. The team consists of both Physiotherapists and Exercise Physiologists. Hydrotherapy services include:

- Individualised sessions
- Complex care sessions

In addition to this, AquaPhys offers:

- Physiotherapy
- Exercise Physiology
- Gym Programs
- Massage Therapy
- Dry Needling
- Real Time Ultrasound/Core Muscle Training.

Tel: 9774 3555, Email: [info@aquaphys.com.au](mailto:info@aquaphys.com.au)

Website: [www.aquaphys.com.au](http://www.aquaphys.com.au)

### **Fitten Up**

D904 Referral Required  
Exercise Physiology Services for eligible veterans, with a Gold or White card and a specific chronic health condition which can be treated by exercise.

Examples includes PTSD, Arthritis, Diabetes, Heart Disease, chronic back pain and depression. We continue to prescribe and supervise your exercise sessions until you reach your clinical health goals & can independently maintain your health. Burleigh, Tweed Heads. Lismore, Ballina, Yamba, more areas coming soon. Contact Samuel Pethebridge, Accredited Exercise Physiologist. Tel: 0488 963 730. Website: [www.fittenup.com](http://www.fittenup.com)

### **Healthy Balance Allied Health Services**

D904 Referral Required  
One of the largest networks of mobile allied health professionals providing allied health services to veterans. Healthy Balance has a team of allied health professionals consulting veterans throughout NSW in the following allied health professional areas:

- Dietitian
- Physiotherapist
- Speech Pathologist
- Exercise Physiologists
- Podiatry
- Occupational Therapist

Covers every suburb within the Sydney metropolitan area. Tel: 8221 0230  
Website: [www.healthybalance.com.au](http://www.healthybalance.com.au)

### **MetroRehab Hospital**

275 Addison Rd, Petersham 2049  
A private rehabilitation hospital providing both inpatient and outpatient therapy. Our DVA liaison officer will coordinate various aspects of your stay in hospital. We provide a range of services to eligible veterans and war widows, including:

- Pre-admission and discharge planning support
- Expert multidisciplinary therapy including physiotherapy, occupational therapy, nursing, dietetics, speech therapy and clinical psychology.
- Assistance in the co-ordination and streamlining of your care.
- Referrals to appropriate services and resources.

For further information contact our Rehabilitation Coordinator Tel: 0417 200 128 or 9569 5622.  
Website: [www.metrorehab.com.au](http://www.metrorehab.com.au)

## **NJF Exercise Physiologists**

D904 Referral Required

This program is tailored specifically for the veteran community and encourages long term sustainable self-management.

Program includes:

- Individualised and/or group exercise sessions for veterans with our highly qualified NJF Exercise Physiologists
- Home visits (if necessary)

Transport to and from each practice (if necessary)

Operates in many locations Australia wide. For your nearest location please contact Central Reception on 1300 890 507.

## **Peakwork**

D904 Referral Required, Gold Coast and Northern NSW. Our Exercise Physiologists are skilled in all areas of exercise and rehabilitation.

Tel: (07) 5679 5234

Email: [mark.peak@me.com](mailto:mark.peak@me.com)

Website: [www.peakwork.com.au](http://www.peakwork.com.au)

## **Recovery Station – Enabling the community**

are a community-based company and have been working successfully with the veteran and war widow communities for many years. Our caring and professional therapists assess you in your home and provide interventions and follow up to ensure your health goals are met. Our extensive services, advice and interventions help make life changes so you can do the things that are most important. Occupational Therapy, Physiotherapy, HomeFront assessments. For referrals, more information or to schedule an appointment, please contact our offices:

- Hunter & Central Coast Tel: 4959 2211
- Sydney Tel: 1300 588 851

## **Summit Health & Fitness**

Summit Health & Fitness is well regarded by members of TPI NSW. This organisation offers quality health care services and fosters strong, productive alliances with general practitioners, local hospitals, specialist services and community

groups to achieve optimal health outcomes and clinical excellence.

Exercise Clinic – 27 Pitt Street, Mortdale NSW 2223

Tel: 0412 477 526

Consulting Room – Lvl 2, 15 Kensington Street, Kogarah NSW2217

Tel: 0412 477 526

Website: <https://www.summitfitness.com.au/home>

## **Gary Wang, Exercise Physiologist**

Gary sees veterans for exercise physiology at Kensington, NSW. He works with veterans to improve strength, balance and joint pain. Gary shows his gratitude to veterans by inviting veterans' spouses and caregivers to attend his exercise physiology sessions.

Provider Number: 5645151Y

71 Boronia Street, Kensington, NSW 2033 Phone:

0416 641 780

Email: [garylee1226exphys@outlook.com](mailto:garylee1226exphys@outlook.com)

## **Westmead Rehabilitation Hospital – Keep You Active**

D904 Referral Required, 7 Coleman St, Merrylands 2160. Offering you the following services: Day Programs, Physiotherapy, Occupational therapy, Hydrotherapy, Balance classes, Speech pathology, Cardiac program. Tel: 8833 3555

Website: [www.westmeadrehab.net.au](http://www.westmeadrehab.net.au)

## **VIDA Wellness and Rehabilitation**

VIDA Wellness and Rehabilitation offers a comprehensive range of exercise, physiotherapy, psychology and nutrition services.

Tel: (02) 9630 9181; 1300 890 507 (After Hours)

Website: <https://www.vidawellness.com.au>

## **FISHING FEE**

Exemption From the NSW Recreational Fishing Fee  
The following cardholders are exempt from paying the NSW recreational fishing fee to fish in fresh and salt water in NSW:

- Current Pensioner Concession Card issued by Centrelink
- Current Pensioner Concession Card issued by the

Department of Veterans' Affairs

- Department of Veterans' Affairs Veteran Gold Card printed with TPI' (Totally and Permanently Incapacitated)
- Department of Veterans' Affairs Veteran Gold Card printed with 'EDA' (Extreme Disablement Adjustment)
- Letter or statement from the Department of Veterans' Affairs stating the person receives a Veterans' Entitlement Act 1986 (VEA) Disability Compensation Payment (formerly known as a Disability Pension) at the 70% rate or higher, or is eligible for Special Rate Disability Pension (SRDP) under the Military Rehabilitation And Compensation Act 2004 (MRCA).

Website: <https://www.dpi.nsw.gov.au/fishing/recreational/recreational-fishing-fee/exemptions>

Email: [recfish.licensing@dpi.nsw.gov.au](mailto:recfish.licensing@dpi.nsw.gov.au)

Tel: (02) 4424 7499

## FLOOR COVERINGS

Waratah Floor Coverings

161 Georges River Road Croydon Park

For TPI Association of NSW members a 5% discount on floor coverings, carpets, rugs and vinyls on stock items. On wall-to-wall a higher discount may be negotiated. Call Bruce Tel: 0413 520 947

## FUNERAL SERVICES

**Southern Cross Funeral Directors**

AROUND YOU when it matters. 24/7 Care. We're not just a funeral service; we're your partners in celebrating life. With us, every farewell is unique, meaningful, and cherished. Enjoy discounted rates for TPIs and their families. Proudly 100% Australian and family-owned, community and care are at our core. Whether you choose cremation or burial, we have options to suit everyone to ensure a personalised tribute. Get in touch for compassionate advice and pre-paid funeral options. Tel: 1300 087 937  
website: [www.scfcd.com.au](http://www.scfcd.com.au)

## HEARING SERVICES

**Office of Hearing Services**

Tel: 02 6289 1555; 1800 020 103

You are eligible for the voucher scheme if you are an Australian citizen or permanent resident or live on Norfolk Island, are aged 21 years or older, and are:

- a pensioner concession card holder or their spouse
- a Department of Veterans' Affairs (DVA) Gold Card holder or their spouse
- a DVA White Card holder (hearing-specific conditions) or their spouse

If you are a veteran eligible for Hearing Services Program services and devices, you can access additional hearing support from the DVA, including:

- assistive listening devices
- tinnitus treatment.

Your provider should seek approval from the DVA on your behalf.

Website: <https://www.health.gov.au/our-work/hearing-services-program/accessing/eligibility>

## HOME RENOVATIONS

HV Aluminium is a family business with over 35 years' experience designing and installing beautiful outdoor living spaces in Newcastle, the Central Coast and the Hunter Valley areas. (This company comes highly recommended by one of our TPI Association members.)

10 Myra Street, New Lambton NSW 2305

Contractor Licence 322844C

Tel: (02) 4903 3300

Email: [team@hv.com.au](mailto:team@hv.com.au)

Website: [www.hv.com.au](http://www.hv.com.au)

## LAWYERS

**Matthews Folbigg Lawyers**

Level 7, 10-14 Smith St, Parramatta 2150. Based in Parramatta, Matthews Folbigg Lawyers has been providing legal services across Australia and beyond for over 70 years. Our expert lawyers are dedicated to delivering pragmatic legal advice to

achieve cost effective solutions. We pride ourselves on our friendly yet professional approach and we strive to establish long term relationships with our clients. Our services include:

- Business and Corporate Law
- Conveyancing and Property Law
- Employment Law
- Debt Recovery
- Litigation and Dispute Resolution
- Family Law
- Wills and Estate Planning

We provide a 10% discount on our services to all TPI Association members who mention this listing. Please contact Zeeshaan Nordien, Principal on Tel: (02) 9635 7966 or

Email: [ZeeshaanN@matthewsfolbigg.com.au](mailto:ZeeshaanN@matthewsfolbigg.com.au) to discuss your legal needs.

Website: [www.matthewsfolbigg.com.au](http://www.matthewsfolbigg.com.au)

## MEALS ON WHEELS

Meals on Wheels NSW delivers nutritious meals, wellness checks and peace of mind.

Meals on Wheels is not means tested and is a service geared to the needs of frail older people, younger people with disabilities and their carers.

Potential clients of Meals on Wheels can refer themselves, be referred by a family member, friend, doctor or hospital. To find out if you or a relative is eligible, call Meals on Wheels on 1300 679 669, 8.30am – 4.30pm weekdays. Ask for the telephone number of your local Meals on Wheels service. Someone from your local service can come to meet you and discuss your needs.

Each local Meals on Wheels service has a menu and pricelist, with extremely reasonable prices. Please contact your local service to find out more. Tel: 1300 679 669

Website: <https://mealsonwheels.org.au/get-support/find-your-local-service/?location=2515&radius=25>

## MUSEUMS

Australian National Maritime Museum  
Darling Harbour, 2 Murray St, Sydney  
The Australian National Maritime Museum offers TPI

NSW, other veterans and current Defence members a 20% discount on entry to the Museum and a 10% discount in the Museum store and café. You need to show the Front of House team a valid ADF ID card, DVA-issued card, service medals or arrive in uniform to receive free entry to the museum.

Tel: (02) 9298 3777

Website: <https://www.sea.museum>

## NATIONAL PARKS

### National Parks Concession Pass

A National Parks Concession Pass gives eligible Australian pensioners and veterans free car entry into the 45 national parks that charge entry fees  
Eligibility

Holders of one of the following:

- Pensioner Concession Card (PCC)
- Australian Veterans Gold DVA Card endorsed with EDA or TPI
- Australian Veterans Gold DVA Card without EDA or TPI who can provide a letter from the DVA confirming they receive a disability pension of 70% or higher, or an intermediate pension.

What you need

- an email address that is not shared with someone else
- your vehicle registration number
- a photo or PDF copy of the front of your PCC or DVA Gold Card
- a letter from the Department of Veterans' Affairs (DVA) confirming a disability rate of 70% or more (if applicable).

For further information and to apply online:

Website: <https://www.service.nsw.gov.au/transaction/apply-for-a-national-parks-concession-pass>

Tel: 13 77 88

## OUTDOOR/RECREATIONAL EQUIPMENT

### Macpac

Macpac is an outdoor recreational equipment specialist. It is best known for camping and travel equipment including backpacks, sleeping bags and technical clothing. By joining Australian Partners of Defence (APOD), TPI members can access a 40%

discount on all Macpac branded items sold by Macpac stores .

You can contact APOD on 1300 002 763 or visit their website: <https://apod.com.au>

You can find your nearest Macpac store by visiting <https://www.macpac.com.au/our-stores>

## QANTAS CONCESSIONS

For Qantas domestic travel within Australia, customers who require a carer to travel are eligible for a reduced fare for both themselves and their carer. These can only be booked through Qantas Contact Centres by calling 13 13 13. The following conditions apply.

### When a Carer is Required

In certain circumstances, Qantas requires an escort or carer to accompany customers who are unable to care for themselves during a flight.

An escort or carer may be needed if:

- The passenger is unable to self-toilet.
- The passenger needs or wants to eat and drink during the course of the flight but is unable to do so without assistance.
- The passenger will require medication during the flight but is unable to administer it themselves.
- The number of passengers in a group travelling with an escort or carer exceeds Qantas Group cabin crew limits.

### Requirements for Carers

The escort or carer must be self-reliant, and mentally and physically able to assist the passenger with the following if required:

- toilet and sanitary requirements both on the aircraft and on the ground
- inflight and ground emergencies
- carriage of carry-on baggage and/or equipment
- medicating and medical procedure
- food and beverage consumption
- immigration and customs procedures.
- boarding and disembarkation

### Documentation Required

To be eligible, the following documentation is required:

- a current Carer Concession photographic

identification card issued by People with Disability Australia Incorporated (PWDA)

- a current Carer Concession photographic identification card issued by the National Information Communication Awareness Network (NICAN).
- a current Centrelink Pensioner Concession Card with blind entitlement; or
- a current travel pass for Person with Vision Impairment issued by a state or territory authority.

The Qantas Carer Concession Card was previously administered by NICAN, who ceased operation in July 2015. All current cards issued by NICAN will be honoured until they expire. Holders of expired NICAN issued Carer Concession Cards wishing to renew can do so with PWDA.

Details regarding Carer Concession Card applications and renewals can be found on website: <https://pwd.org.au/services/qantas-carer-concession-card/> or by phoning PWDA on Tel: 1800 806 769.

## REAL ESTATE

### Stone Real Estate

4/47-49 The Esplanade, Ettalong Beach 2257.

Residential & Commercial Real Estate Sales, Property Management and Strata Management. Stone Real Estate will offer a discount of 20% off the normal commission rate to TPI Association of NSW members. Contact Christel Renton, Tel: (02) 4369 6000 Mob: 0417 208 314 Website: [www.stonerealestate.com.au](http://www.stonerealestate.com.au)

## RETIREMENT SERVICES

### Platinum Retirement Solutions and Aged Care

11/13-15 Moore St, West Gosford NSW 2250  
PO Box 310, Gosford NSW 2250

Platinum Retirement Solutions and Aged Care is owned and operated by Peter and Janette Hogg. Peter Hogg is a NSW Justice of the Peace (Registration No 150 482, having been appointed on 8 February 1977) and continues to serve the people of NSW in this capacity. He is also a recipient of the highly sought after and prestigious Rotary

Australia Pride of Workmanship Award. Janette Hogg is a qualified accountant having served the National Australia Bank (NAB) and the NSW TAFE Commission as a registrar for many years.

As individuals' needs vary, Platinum Retirement Solutions and Aged Care advises they will negotiate a specific retainer fee based upon the wants and needs of the individual. Once a fee for service has been agreed to with a TPI member, they will then apply a discount of 25% as a minimum. They fully acknowledge and greatly respect the significant contribution made by TPI members and our military personnel past, present and future in the service of our country and as such wish to give back in any way possible.

They will also provide an over-the-phone free consultation for TPI members and will email detailed information to those members based upon the type of enquiry made in each case. TPI members are not required to enter into any form of agreement or to sign anything in exchange for this phone consultation. TPI members are invited to call as a first point of reference so that each individual situation can be carefully reviewed and privately dealt with.

Tel: (02) 4369 8825; (02) 4323 6476; 0419 532 892; 0414 323 061

Website: <https://platinumretirementsolutions.com.au>

Email: [peter@platinumretirementsolutions.com.au](mailto:peter@platinumretirementsolutions.com.au)

## SENIOR CARD

Holders of a NSW Seniors Card are eligible for discounts and special offers from many businesses in NSW. For more information

Tel: 13 77 88, Monday – Friday, 7am – 7pm

Website: <https://www.nsw.gov.au/community-services/seniors-card/deals-discounts>

## SPORTING FIXTURES

Race Clubs may admit TPIs free of charge or at a discounted rate on presentation of their ID card at the turnstile.

## TRAVEL CONCESSIONS

### Country Pensioner Excursion Tickets

A Country Pensioner Excursion (CPE) Ticket is an affordable ticket for eligible pensioners and seniors to travel in regional NSW and the ACT. For \$2.50 you can book an Economy Class seat on a NSW TrainLink Regional service. You will need to book seven days or less in advance.

You can buy a CPE ticket if you have one of the following cards:

- Seniors Card from any Australian state or territory
- NSW, Victoria or ACT Pensioner Concession Card (pensioners from other states and territories pay half fare)
- NSW, ACT or Victorian War Widow/er Transport Concession Card
- DVA Gold Health Card marked with Totally & Permanently Incapacitated (TPI) or Extreme Disability Adjustment (EDA) endorsement
- Asylum Seekers Transport Concession Entitlement Card
- Transport Concession Fare Authority for former RailCorp or State Transit employees.

Book at the link below and make sure to select Concession in the dropdown menu under Passengers.

Website: <https://bookings.nswtrainlink.info/NASApp/Odyssey/booking/Search.action?ga=2.249491077.382857843.1715496490-563142015.1702449545>

Alternatively, you can book over the phone, Tel: 13 22 32; or at train stations and sales agents outside Sydney. A list of TrainLink sales agents can be obtained via the link below.

<https://transportnsw.info/sales-agents>

### Pensioner Travel Vouchers

If you hold a NSW or ACT Pensioner Concession Card or a NSW Veteran Card marked war widow you are entitled to four Pensioner Travel Vouchers each calendar year for travel within regional NSW.

For your first booking, you will need to register your concession card with NSW TrainLink. You only

need to register your concession card once, and you can do this by calling 13 22 32.

Once you've registered your card, you can book online any time at <https://transportnsw.info/regional-bookings/>

### **Seniors Card Travel**

If you have a Seniors Card issued by any Australian state or territory, you are entitled to concession fares on public transport in NSW. Some Seniors Cards are not accepted.

To be eligible for a Seniors Card you must be a NSW permanent resident aged 60 or over, doing no more than an average of 20 hours of paid work a week, across a 12 month period.

NSW Seniors Cards are issued by the Department of Family and Community Services. Seniors Cards are issued free of charge and have no expiry. To apply for a NSW Seniors Card, call 13 77 88 or visit <https://www.service.nsw.gov.au/transaction/apply-for-a-nsw-seniors-card-or-nsw-senior-savers-card>

If you already have a NSW Seniors Card or NSW Senior Savers Card, you can get a digital version of your card through the Service NSW app. Further information is available at <https://www.service.nsw.gov.au/transaction/get-a-digital-nsw-seniors-card-or-nsw-senior-savers-card#how-to-get-a-digital-card>

You must carry your Seniors Card or digital Seniors Card when travelling on a concession fare as proof of entitlement or you may be fined.

### **Ex-Members of the Defence Force Pass**

War veterans who receive a Disability Compensation Payment (DCP) under the Veterans' Entitlements Act 1986 (VEA) and live permanently in NSW, may be eligible for an Ex-Members of the Defence Force pass. Veterans who have been assessed at 10 impairment points or more linked to warlike or non-warlike service under the Military, Rehabilitation and Compensation Act 2004 (MRCA) may also be eligible. This pass is also available to certain Commonwealth and allied Second

World War veterans who live permanently in NSW. The pass, known as the Transport Concession Entitlement Card, entitles the holder to free travel on public transport in NSW.

For more information, please contact Transport for NSW on 131 500 or visit <https://transportnsw.info/tickets-opal/ticket-eligibility-concessions/veteran>

### **TRAVEL CONCESSIONS FOR VISITORS TO: ACT**

Totally and Permanently Incapacitated (TPI) and Extreme Disablement Adjustment (EDA) veterans (and their attendants) get free travel on public transport. For more information contact Transport Canberra MyWay on 131 710 or visit their website at <https://www.transport.act.gov.au/tickets-and-myway/fares/concessions>

### **NSW**

The NSW Government provides subsidised or concession travel to a wide range of people, including veterans and war widow(er)s.

For more information about public transport concessions, please contact Transport for NSW on 131 500 or visit <https://transportnsw.info/tickets-opal/ticket-eligibility-concessions/veteran>

### **NT**

PCC holders are entitled to concession fares on NT public transport. Travel on the Territory's urban public bus network is fully subsidised for Gold Card holders. For more information contact Public Transport on (08) 8924 7666 or visit <https://nt.gov.au/driving/public-transport-cycling/public-buses/fares>

### **QLD**

The Totally and Permanently Incapacitated/Extreme Disablement Adjustment Veteran Travel card (TPI/EDA Veteran Travel card) entitles eligible TPI/EDA ex-service men and women to unlimited free travel on approved public transport services. The card is valid for ten years from the date of issue.

You must hold a Commonwealth Department

of Veterans' Affairs (DVA) Gold Card that is embossed TPI or EDA with the DVA file number beginning with the letter 'Q'. Spouses, partners and dependants of TPI/EDA veterans may be eligible for concessional travel on Queensland Rail long distance rail services.

Tel: 13 12 30, 24 hours a day

Website: <https://translink.com.au/tickets-and-fares/concessions/pensioners-and-veterans#:~:text=TPI%2FEDA%20Veteran%20Travel%20Card,from%20the%20date%20of%20issue>

## SA

You are eligible for an Adelaide Metro concession fare if you hold one of the following:

- Australian Pensioner Concession Card
- Veteran Gold Card
- Transport Concession Card
- South Australian full-time post-secondary student ID card (as approved by the South Australian government).

Concession cards giving you free travel at all times:

- Mobility Pass
- Vision impairment Travel Pass
- Plus One FREE COMPANION or Companion card (free travel is only for the companion)
- Incapacitated Ex-service Personnel Travel Concession Card – for Department of Veterans' Affairs (DVA) clients who meet certain disability pension or impairment conditions. To apply for this card, first contact the DVA and ask them to provide you with proof/confirmation of your assessment. When you receive the document from them, contact us to apply for the card.

You must have your concession card with you whenever you are using a concession metroCARD or Buy & Go ticket. View examples of acceptable Adelaide Metro concession cards and acceptable regional concession cards.

Website: [https://www.adelaidemetro.com.au/tickets-and-fares/adelaide-metro-fares/adelaide-metro-fares\\_accordions/how\\_long\\_does\\_a\\_single\\_fare\\_last\\_for](https://www.adelaidemetro.com.au/tickets-and-fares/adelaide-metro-fares/adelaide-metro-fares_accordions/how_long_does_a_single_fare_last_for)

Tel: 1300 311 108, 7am–8pm every day

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## TAS

Totally and Permanently Incapacitated (TPI) and Extreme Disablement Adjustment (EDA) pensioners are entitled to free travel on public bus services. You will need to present your DVA Veteran Gold Card printed with TPI or EDA. To travel on Metro bus services for free, you will need to apply for and use a Greencard.

Tel: 1300 135 513

Website: [www.metrotas.com.au](http://www.metrotas.com.au)

## Spirit of Tasmania

TPI and EDA recipients will always be allocated a cabin at pensioner rate no matter whether the allocated pensioner cabins are filled or not. If booking online and no pensioner fares appear available call the Customer Contact Centre on 1800 884 305 for further assistance. NB Spirit of Tasmania ships currently sail only between Geelong, Victoria and Devonport, Tasmania.

Website: [www.spiritoftasmania.com.au](http://www.spiritoftasmania.com.au)

## VIC

Pensioner Concession Card holders are eligible for a 50 % concession on travel. Buy a MYKI card online at <https://www.ptv.vic.gov.au/tickets/myki/#buy/fare-type> or call 1800 800 007. MYKI cards can also be purchased and topped up at train stations and many other shops; see <https://www.ptv.vic.gov.au/tickets/myki/buy-a-myki-and-top-up/where-to-buy-and-top-up/>

After buying your MYKI, you need to top up to activate the card and travel.

Allow ten days for postal delivery of a MYKI card and 45 minutes for online card top ups at <https://www.ptv.vic.gov.au/tickets/myki/?misdirected=1#topup>

## WA

If you are a DP (Disability Pension 70 -100%), EDA, INT, POW, TPI, OIP or TTI pension recipient you are eligible for a Veterans SmartRider card for free travel and parking for your registered vehicle. If you are a Wholly Dependent Partner, War Widow or War Widower who doesn't receive the Income Support



Supplement (ISS) you are eligible for a Veterans SmartRider card for concession travel.

As part of the application process, Transperth needs your consent to check with Centrelink or the Department of Veterans Affairs about your eligibility for a **Veterans SmartRider**. Once Transperth has your consent, they can automatically confirm your eligibility every year.

You can apply in person at the Elizabeth Quay Bus Station InfoCentre on Mounts Bay Road, Perth. Please bring identification that verifies your entitlement. While you are there, your photo will be taken and your Veterans SmartRider card will be issued on the spot. Alternatively, you can apply by mail using the form at [https://www.transperth.wa.gov.au/Portals/0/Asset/Documents/SmartRider/Application for Veterans SmartRider Form.pdf](https://www.transperth.wa.gov.au/Portals/0/Asset/Documents/SmartRider/Application%20for%20Veterans%20SmartRider%20Form.pdf)

You will need to provide two current passport-sized photos with the form.

Tel: 13 62 13

## VEHICLE CONCESSIONS

### Disability Parking Permits

If you have a medical condition or disability that affects your mobility or vision, you may be eligible for a Mobility Parking Scheme (MPS) permit. The permit lets you park in disability parking spaces. You can also park at no charge and for longer time periods in some parking areas.

There are two types of permits issued by Transport for NSW (TfNSW):

- individual (blue card) – issued for 5 years if you have a permanent disability
- temporary (red card) – issued for up to 6 months if you have a temporary disability.

You may be eligible to apply for, replace or renew online if:

- you have a photo exemption, or
- TfNSW has your photo on file (for example, driver licensed photo). The photo must have been taken within 10.5 years of when your new permit will expire.

For further information and to apply online visit <https://www.service.nsw.gov.au/transaction/apply->

[for-replace-or-renew-a-mobility-parking-scheme-permit-individual#photo-exemption](#)

Applications can also be made in person at a Service NSW service centre. You can find your nearest service centre at

<https://www.service.nsw.gov.au/service-centre>

Alternatively phone 13 77 88 to find out where your nearest service centre is located.

### Application for Motorcycle GST Rebate

Eligible veterans have the opportunity to purchase, free of the Goods and Services Tax (GST), a motorcycle for their personal use, including spare parts for its proper maintenance. The application can be obtained at <https://www.dva.gov.au/sites/default/files/dvaforms/d2580.pdf>

If you are using an Apple computer and want to fill out your form electronically, please download the form and open it with Acrobat 7 or later.

### GST Concession When You Buy or Lease a Car or Buy Car Parts

Claiming a GST concession

If you are a working person or veteran with a disability, you may be eligible to claim a goods and services tax (GST) car concession. To claim the concession, you will need to meet eligibility criteria. Eligibility criteria and the form to obtain the GST exemption can be found at <https://www.ato.gov.au/forms-and-instructions/gst-free-car-disabled-veterans>

GST car concessions apply to new or used cars. For GST purposes a car is a motor vehicle that can only carry:

- a load less than one tonne
- less than nine passengers.

You may also be eligible to claim a concession for purchase of certain car parts.

### Registration Concessions and Automatic Renewal for Pensioners

If you're an eligible pensioner, you may be exempt from some registration costs. Find out if you're eligible and how it works.

## Eligibility

You're eligible for pensioner benefits if you're a NSW resident with a:

- current Pensioner Concession Card (PCC), issued by Services Australia (Centrelink) or the Department of Veterans' Affairs showing a NSW address
- Department of Veterans' Affairs Gold Card endorsed TPI (Totally and Permanently Incapacitated)
- Department of Veterans' Affairs Gold Card endorsed EDA (Extreme Disablement Adjustment)
- Department of Veterans' Affairs Gold Card endorsed War Widow
- statement from the Department of Veterans' Affairs stating that you:
- receive Disability Compensation Payment of 70% or higher
- receive an Intermediate or Extreme Disablement Adjustment pension, or
- have been assessed under the Military Rehabilitation and Compensation Act 2004, at 50 or more impairment points.

Service NSW checks your eligibility for concessions electronically. If your eligibility cannot be confirmed, you'll be sent a letter advising you to attend a service centre or call 13 22 13 to resolve the problem.

If you are not eligible, you'll be sent a renewal notice for the full private rate of registration. Interstate-issued pensioner concession cards are not acceptable for claiming a concession in NSW.

## Concessions and Benefits

Eligible pensioners do not have to pay:

- registration fees, including HVIS inspection fees
- motor vehicle tax
- conditional registration fees
- transfer fee and stamp duty – for Department of Veterans' Affairs pensioners only who:
- receive a Disability Compensation Payment of 70% or higher

- receive an Intermediate, Totally and Permanently Incapacitated (TPI) or Extreme Disablement Adjustment (EDA) pension, or
- have been assessed under the Military Rehabilitation and Compensation Act 2004 at 50 or more impairment points.

The pensioner concession applies to one vehicle per eligible customer. If you have more than one vehicle, you must nominate the vehicle you want to receive registration concessions.

## Automatic Pensioner Registration Renewal

Automatic pensioner registration renewal lets you skip the queue at renewal time. You won't need to visit a service centre, renew online or call us to process your registration.

You still need to buy compulsory third party (CTP) insurance and get a safety check for your vehicle when it's due (usually once a year). If no safety check is required, we use the first insurance policy we receive from you.

Automatic registration renewal can only be used on one vehicle per pension cardholder.

If your pensioner registration renewal notice shows zero cost and you have no restrictions on your vehicle or driver licence, we automatically renew your registration when we receive your:

- vehicle eSafety check
- CTP insurance policy.

If you have an online account with us, we'll send you an email or text message once your registration is renewed.

If you change to a pensioner registration within six weeks of your current registration's expiry date, it will not automatically renew. You need to visit a service centre in person to renew. After this, your registration will renew automatically each year.

**Note:** Automatic registration renewal is not available if a vehicle:

- has special number plates with fees payable
- is conditionally registered.

Check your registration details online or call 13 22 13 to change your details.

## Cancelling Automatic Renewal

To opt out of the automatic renewal, contact us

before getting your next safety inspection report and CTP insurance renewal. Once you opt out, you need to visit a service centre in person to renew your registration.

## Apply for an E-Toll Account Concession

### Introduction

If you're a concession card holder, you may be eligible for certain concessions on a new or existing E-Toll Account, including:

- account statements sent by post, free-of-charge
- reduced registration fees on an E-Toll Tagless Account
- exemption from the Sydney Harbour Bridge and Sydney Harbour Tunnel tolls (Totally and Permanently Incapacitated (TPI) DVA and drivers of modified vehicles with hand controls only).

You need to apply in person at a Service NSW Centre.

### Eligibility

To be eligible, you must be the E-Toll Account holder and a holder of a:

- Centrelink pensioner concession card (PCC) or confirmation of concession card entitlement form (showing a NSW address), or
- Department of Veterans' Affairs DVA Gold Card endorsed with:
  - o TPI
  - o Extreme Disablement Adjustment (EDA), or
  - o War Widow/er.

**Note:** DVA Card holders that do not have TPI or EDA or War Widow/er embossing will need a DVA letter or statement/determination that states you:

- receive a disability pension of 70 percent or higher
- receive an Intermediate or Extreme Disablement Adjustment Pension, or
- have been assessed under the Military Rehabilitation and Compensation Act 2004 at 50 or more impairment points.

### What you need

- proof of identity
- your eligible concession card
- a copy of your registration papers showing the '87 condition' recorded against your vehicle (if you drive a modified vehicle with hand controls)

- your account number (if you already have an E-Toll Account), or
- the E-Toll application form

### How to apply

- Check the eligibility requirements.
- Download and complete the E-Toll application form (if applicable).
- Gather your supporting documents and visit a service centre to lodge your application.

### More information

From February 2022, Easy Toll accounts were transferred to an E-Toll Tag account. For more information, visit the E-Toll website.

## VEHICLE RENTALS

### Budget Car and Truck Rentals

The TPI Federation has been fortunate in being offered corporate rates on the hire of vehicles from Budget which represent a good saving and the opportunity to get a free upgrade when available.

The TPI Federation Budget Customer Discount (BCD) number is N012597. Members should use this BCD number when making bookings

Tel: 1300 362 848

Website: [www.budget.com.au](http://www.budget.com.au)

Members should show their TPI Association Membership Card when picking up the vehicle.

Please be aware that this concession only applies for vehicles used in Australia.

**Please note:** Corporate rates may be high at certain times of the year; check the specials and general rates for the best available pricing when making your booking.

### Hertz

Tel: 13 30 39 or book online and quote national discount program number 1251957 for Australia and overseas. The national discount program entitles financial members of a TPI Association to special concession rates throughout Australia and overseas. However, you will be required to present your financial membership card when picking up your vehicle. When overseas you need to log onto <https://www.hertz.com/rentacar/reservation/>

It is recommended that anyone who intends to travel overseas should consider joining Hertz Gold Plus Rewards for a smoother car rental experience.

**Please note:** Corporate rates may be high at certain times of the year; check the specials and general rates for the best available pricing when making your booking.

## **Windscreens**

### **O'Brien Vehicle Glass**

Veterans are entitled to a 20% discount for vehicle glass repairs. Tel: 1800 751 415

Website: <https://www.obrien.com.au/autoglass/>

## **WATER REBATE**

May be available to PCC holders and TPI, TTI, EDA, War Widow/er Gold Card holders.

### **Essential Water**

Tel: 13 23 91

Concession guidelines and rebate application form: <https://essentialwater.com.au/media/tqtcberw/water-concessions.pdf>

### **Hunter Water**

Tel: 1300 657 657

Website and rebate application form: <https://www.hunterwater.com.au/home-and-business/managing-your-account/get-help-paying/apply-for-a-pension-rebate>

### **NSW Private Water Scheme**

Tel: 1300 081 047

Concession guidelines and rebate application form: <https://water.dpie.nsw.gov.au/about-us/how-we-work/legislation-and-policies/acts-and-regulations/nsw-private-water-scheme-pensioner-rebates>

### **Rous Water**

Tel: (02) 6623 3800

Concession guidelines and rebate application form: <https://rous.nsw.gov.au/pensioner-concession-rebates>

### **Shoalhaven Water**

Tel: (02) 4429 3214

Concession guidelines and rebate application form: <https://www.shoalwater.nsw.gov.au/Services-and-requests/Apply-for-a-pensioner-concession>

### **Sydney Water**

Tel: 13 20 92

Website and rebate application form: <https://www.sydneywater.com.au/accounts-billing/managing-your-account/pension-rebates.html>

**NB** All NSW holders of DVA Gold Cards embossed with TPI or EDA, and PCC holders are entitled to concessions on council rates and domestic waste management charges. Concessions are also available for water supply and sewerage management fees, where these services are provided by council. You can find your local council at <https://www.olg.nsw.gov.au/public/find-my-council/>

## **ZOOS**

### **Australia Zoo**

1638 Steve Irwin Way, Beerwah Qld 4519

Tel: (07) 5436 2000.

Website: [www.australiazoo.com.au](http://www.australiazoo.com.au)

#### **A Message to the Defence Community from Australia Zoo**

Here at Australia Zoo, we strongly believe that our Defence Force personnel should be recognized every single day of the year. Whether it be war veterans and their spouses or current serving members, we honour them by offering the below discounts on day entry (does not include annual passes) whenever they visit Australia Zoo. We do require the presentation of their current Veteran/Defence photo ID upon entry to receive these discounts.

**War Veteran** – 50% off an adult day ticket

**War Veteran Spouse** – 50% off an adult day ticket

**TPI War Veteran** – 50% off an adult day ticket

**(Current) Australian Defence Force Member** – 50% off an adult day ticket

**(Current) Australian Defence Force Spouse card** – 50% off an adult day ticket

**Current international Defence Force personnel** receive a 10% discount on tickets.

**DEFKOM** – 20% off adult day tickets, up to 4 people per DEFKOM card

**APOD** members (official veteran discount provider)

receive a 50% discount to the zoo and will need to show Admissions their white or gold card and their spouses may need to provide a valid form of identification.

**Please note** that this offer does not extend to family passes or children

### **Non-Military Entry Tickets**

**Adult** - \$69.95

**Non-Military Concession** – Seniors Card / Government (blue coloured) Pensioner Card / Student Photo ID Card – \$59.95 (includes International, TAFE, High School students)

**Children** (ages 3 years to 14 years inclusive) - \$44.95

**Family Pass 4** - (2 adults and 2 children) - \$209.95

**Family Pass 5** - (2 adults and 3 children) - \$239.95

**Children under 3 years of age** – Free

We hope to see you here soon.

### **Coffs Coast Wildlife Sanctuary (CCWS)**

65 Orlando Street, Coffs Harbour (near the Jetty)

Tel: (02) 6659 1910

Website <https://coffscoastwildlifesanctuary.com.au>

CCWS is a multi-award-winning marine and terrestrial wildlife sanctuary situated on the NSW Mid North Coast in Coffs Harbour, midway between Sydney and Brisbane. Every day the CCWS dedicated team strives to engage and inspire visitors to protect our local animals and their environment through education and unique experiences. CCWS has a Rehabilitation Licence issued by the NSW government and meets the requirements to hold the bottle-nosed dolphins in their care.

Concession card holders, including veterans, receive a \$5 discount on the daily ticket price.

# Free 12 Month Health and Fitness Program

*for Returned Veterans & Peacekeepers & ADF Firefighter Scheme*

Run on behalf of the DVA by Corporate Health Management, the program aims to help you increase your physical health and wellbeing through practical exercise support and 12 months of telephonic health coaching and advice on healthy lifestyle choices provided by one of our team of highly qualified allied health professionals.

The Heart Health Program is flexible and able to accommodate participants living in metropolitan areas, rural or remote areas, those still working or retired, studying or with other time constraints.

## Am I eligible?

Started over 20 years ago for those returned from Vietnam, the Heart Health Program is free and open to all veterans with operational service, peacekeepers and those covered under the ADF firefighters scheme who have not previously participated in the Heart Health Program before.

To check your eligibility visit: <http://www.veteranshearthealth.com.au/eligibility/>

## Individual Heart Health Program – How it works

Each participant receives 12 months of healthy lifestyle coaching from a highly qualified and dedicated allied health professional via *fortnightly health coaching calls* with information and advice tailored to your specific health and fitness goals. The health coach will use their extensive knowledge, along with health surveys and food diaries, to guide you through the program.

The program covers a range of topics including:

- setting healthy goals
- nutrition and diet advice
- advice on lowering alcohol consumption
- developing better sleep patterns

- stress management
- managing diabetes
- taking care of your body
- managing your weight
- maintaining a healthy heart

## Program Exercise Resource – Exercise how You Like to

The program can provide an exercise resource to help participants exercise the way they like to or provide an opportunity to try something that's different from the usual.

Resources can take the form of:

- assistance with the cost of a gym or pool membership
- providing a piece of exercise equipment for use at home
- providing assistance with accessing new exercise or training gear.

## Registering Your Interest

Registering your interest or checking eligibility is easy. Visit: <http://www.veteranshearthealth.com.au/eligibility/> and follow the steps.

Call the program phone number, **1300 246 262**, at any time to speak to one of our team.

## Heart Health Team, DVA Heart Health Program

Program proudly delivered on behalf of the DVA by:

## CHM Corporate Health Management Pty Ltd

Toorak Place, 521-529 Toorak Road, Toorak VIC 3142

Direct line: 1300 246 262

Email: [hearthealth@chm.com.au](mailto:hearthealth@chm.com.au)

Web: <http://www.veteranshearthealth.com.au>



